

Mikro-Pulssi Oy

QUALITY POLICY

Mikro-Pulssi Oy mission is solution selling, design, manufacturing and assembly of integrated fire protection systems and customer support & spare part services over whole lifecycle of them. Our aim is to fulfil the expectations of the customers regarding to our products and operations in a way that guarantees profitable business. Internationally our aim is to exploit experiences from domestic markets and guarantee growing and profitable business also in foreign markets.

Mikro-Pulssi Oy as a company, its management, and the whole personnel are committed to the set quality goals and to the operations recognising the importance of the customer's demands. Our main principles are:

- * clear and simple responsibilities**
- * doing everything right the first time, of the right quality, and at the agreed time**
- * prevention of the defects with the aim of zero defect rate as a natural part of the work**
- * continuous improvement for products and operations.**

Every person is accountable for the quality of his/her work. To obtain our quality goals we take care that everybody has the necessary knowledge for performing and developing his/her own work.

The board of Mikro-Pulssi Oy sets the goals for our operations. We clearly explain the goals to everyone working for us and give a possibility to the whole personnel to take part in improving the quality of the products and the operations.

Our quality system is based on the standard ISO 9001:2015.

Tampere, August 31st, 2017

**Jussi Pentti
Managing Director**